

## STUDENT SATISFACTION QUESTIONNAIRE

Dear student!

Please take few minutes of your time and complete the questionnaire on your satisfaction with various elements of your stay at the Veterinary Faculty in Ljubljana.

**Please mark the appropriate box.**

**Gender:** Female Male

**Age:** 19-20  
20-22  
23-25  
25+

**Country of origin:** \_\_\_\_\_

**Name of the home institution:** \_\_\_\_\_

**Year of study at the host institution:** 2nd year of study  
3rd year of study  
4th year of study  
5th year of study  
6th year of study

**Mobility programme:** Erasmus+ CEEPUS Other: \_\_\_\_\_

### BEFORE STUDYING AT THIS INSTITUTION

**A Where did you learn about the University of Ljubljana VETERINARY FACULTY**

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**B Why have you chosen University of Ljubljana VETERINARY FACULTY**

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**Please mark the number from the evaluation options that is closed to your personal experience. If you do not have any experience of the topic, please circle 0. Evaluation scale:**  
 1 = I do not agree 2 = I slightly agree 3 = I generally agree 4 = I completely agree 0 = No experience of the topic.

### C INTERNATIONAL OFFICE

1 I received enough information from International office before I arrived at the institution	1	2	3	4	0
2 I received enough information and proper instructions from the international officer on the first day (welcome day) at the institution	1	2	3	4	0
3 If I had any difficulties (related to my study) during my stay at the institution the international office provided the help immediately	1	2	3	4	0
4 If I had any difficulties (related to a personal matter) during my stay at the institution the international office provided the help immediately	1	2	3	4	0
5 I received on time all necessary documentation before and after I finished my mobility at the institution	1	2	3	4	0
6 The staff in International office was kind and helpful	1	2	3	4	0

### D COORDINATOR

1 I received enough information from host institution's coordinator before I arrived at the institution	1	2	3	4	0
2 I received enough information and proper instructions from host institution's coordinator on the first day (welcome day) at the institution	1	2	3	4	0
3 If I had any difficulties (related to my study) during my stay at the institution the host institution's coordinator provided the help immediately	1	2	3	4	0
6 The host institution's coordinator was kind and helpful	1	2	3	4	0

### E STUDENT TUTOR

1 I received enough information and proper instructions from student tutors on the first day (welcome day) at the institution	1	2	3	4	0
3 If I had any difficulties (related to my study or any personal issues) during my stay at the institution the student tutors provided the help immediately	1	2	3	4	0
6 The student tutors were kind and helpful	1	2	3	4	0

### F EDUCATIONAL GUIDANCE

1 I had the opportunity to get guidance for my learning difficulties	1	2	3	4	0
3 I got sufficient information about matters related to my studies.	1	2	3	4	0

## G STUDYING ARRANGEMENTS

1 There were enough necessary tools and equipment for studies.	1	2	3	4	0
2 The institution's tools and equipment worked properly.	1	2	3	4	0
3 Teaching aids were available as planned.	1	2	3	4	0
4 I could get help in the use of equipment when I needed it.	1	2	3	4	0
5 I was satisfied with my opportunities to use IT (e-mail and software) at the institution.	1	2	3	4	0
6 The institution's computers and network functioned well.	1	2	3	4	0
7 I received help in problems related to the information systems.	1	2	3	4	0
8 Classroom arrangements were well organised.	1	2	3	4	0

## G STUDYING (Organization)

1 I have achieved the objectives that I set for my learning.	1	2	3	4	0
2 Teaching groups are small enough for my learning.	1	2	3	4	0
3 Various teaching methods have been used (pairwork, groupwork)	1	2	3	4	0
4 I had received sufficient feedback on my studies.	1	2	3	4	0
5 I had the opportunity to give teachers feedback on courses.	1	2	3	4	0
6 My capability to work in an international working environment has been improved.	1	2	3	4	0

## G STUDENT ASSESMENT

1 The assesment criteria of courses have been explained to me at the beginning of the course.	1	2	3	4	0
2 I was aware of how to proceed if I could not complete a term/course.	1	2	3	4	0
3 I have got assesment results/marks within a reasonable period of time.	1	2	3	4	0

## H ATTITUDE TOWARD STUDENTS

1 I was treated respectfully by the coordinator.	1	2	3	4	0
2 I was treated respectfully by the professors (subject holders).	1	2	3	4	0
3 I was treated respectfully by the assistents (laboratory excercise, practical work at the clinics, etc.).	1	2	3	4	0
4 I was treated respectfully by the student tutors.	1	2	3	4	0
5 I was treated respectfully by the international office.	1	2	3	4	0
6 I was treated respectfully by other institution's employee.	1	2	3	4	0